

SHIPPING INSTRUCTIONS

SHIPPING

- Place the watch(es) listed on your packing slip in a sturdy box.
 - **Include the packing slip inside the package.**
 - To prevent damage during shipping, please use adequate packing materials to ensure watches do not move around in transit. Recommended materials include packing peanuts and/or bubble wrap.
 - Seal your package securely with a layer of tape, reinforcing seams or seals.
 - Purchase a shipping label from your preferred shipping provider and include the appropriate insurance coverage. Ship your package to:
International Watch Service Center
9298 S 500 W
Sandy, UT 84070
 - Tape the shipping label to the outside of the package and deliver to your shipping provider for delivery.
 - Check your e-mail for a link to track your package.
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RECEIVING YOUR ESTIMATE

- Once we receive your watch, you will receive a confirmation e-mail.
- One of our watchmakers will evaluate your watch.
- An estimate will be sent to you via e-mail within 1-2 business days of receiving the watch.
- After you approve the estimate we will begin the repair process. Updates to your repair can be viewed by following the link included with your confirmation e-mail.
- If you have any questions throughout the entire process, please feel free to contact us by phone at 1-800-327-7682 or email repairs@iwscwatchrepair.com.

THANK YOU

As the watch experts, we promise that every customer will receive watch expertise, outstanding value, and superior customer service.